

## Commandex Pty Ltd: Plantation Shutter Care & Maintenance Guide

### Maintenance of Plantation Shutters

All warranties offered herein are **non-transferable** and only apply where the goods have been paid for in full. Proof of purchase will be required prior to any claim being lodged. **CommandeX Pty Ltd** strives to provide the best products, manufactured from only quality components however, no warranty or guarantee is offered on the performance of any product in the event of wilful damage or misuse or wear and tear.

### CARE AND MAINTENANCE OF YOUR POWDER-COATED PRODUCTS

The effects of ultra violet light, pollution, dirt, grime and salt deposits are detrimental to a powder-coated or painted surface as they accumulate over time. To comply with warranty requirements and extend the life of your **CommandeX Pty Ltd** products a very simple maintenance program should be implemented. As a general rule, cleaning of the powder-coated or painted surface must take place regularly. However, in areas where pollutants are more prevalent, especially in coastal or industrial areas, a cleaning program should be carried out on a more frequent basis.

To clean the powder-coated surface:

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft brush or cloth (non-abrasive), and a mild household or carwash detergent to remove other deposits. Do not use steel wool, scrapers, scouring liquids or powders as they will permanently scratch the coated surface.
3. Rinse off with clean water.

Please note that detergents that recommend the use of gloves when handling should be avoided as this is a good indication that the detergent is harsh, and therefore unsuitable for cleaning the powder-coated surface.

### CARE AND MAINTENANCE OF YOUR PLANTATION SHUTTERS

The effects of ultra violet light, pollution, dirt, grime and salt deposits are detrimental to the components Plantation Shutters as they accumulate over time. To comply with warranty requirements and extend the life of your shutters a very simple maintenance program should be implemented. As a general rule, all shutters require regular dusting. However, in areas where pollutants are more prevalent, especially in coastal or industrial areas, a cleaning program should be carried out on a more frequent basis.

### Fauxwood Shutters

- # The use of a feather duster or similar will remove dust.
- # For heavier marks use a soft cloth and mild soapy water.
- # A furniture polish will generally remove stubborn marks however caution must be taken to ensure you are not left with shiny patches.

### Basswood and Paulownia Shutters

- # The use of a feather duster or similar will remove dust.
- # For heavier marks use a soft cloth and mild soapy water.
- # A furniture polish will generally remove stubborn marks however caution must be taken to ensure you are not left with shiny patches.

## BASSWOOD & PAULOWNIA SHUTTERS

### CARE & MAINTENANCE

Please follow the "Care and Maintenance of Your Plantation Shutter" guide. Regular dusting of the shutter will ensure no build-up of dust and grime occurs. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

### WARRANTY

- Paint finish 3 Years
- Components 5 Years
- Shutter panels 5 Years Structural

\*This warranty does not cover normal weathering which may cause coloured surfaces to fade or darken over time.

## FAUXWOOD SHUTTERS

### CARE & MAINTENANCE

Please follow the "Care and Maintenance of Your Plantation Shutter" guide. Regular dusting of the shutter will ensure no build-up of dust and grime occurs. If required wipe stains with a soft cloth soaked in very mild soapy water, sponge clean and dry. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

### WARRANTY

- Paint finish 3 Years
- Components 5 Years
- Shutter panels 20 Years Structural

\*This warranty does not cover normal weathering which may cause coloured surfaces to fade or darken over time